

Answers

1. (i) (b) Struggle of understanding English (ii) (d) All of these
(iii) (c) 1, 3 and 5 (iv) (d) All of the above
(v) (b) Language Training (vi) (b) To assess the language skills needed
(vii) (d) Trees which are more can withstand stronger winds than those trees that are very rigid.
(viii) (a) Students can enroll anytime (ix) (a) essay writing
(x) (c) Reproducing someone else's ideas (xi) (b) 3 months to a year
(xii) (b) 3 and 4
2. (i) (d) All of these
(ii) (b) Only 4% of rural areas have computers while in urban it is 23%
(iii) (d) organise
(iv) (c) over 8,000 rural and 6,000 urban households.
(v) (b) The given cases show a huge gap in urban literacy rate.
(vi) (d) Both (a) and (b)
(vii) (d) All of these
(viii) (b) Primary level
(ix) (a) Rural-urban gap in education
(x) (a) On accessibility of primary schools
(xi) (c) private schools
(xii) (b) there is a stark divide in the secondary education received by children visa-a-vis rural-urban divide.
3. (i) (a) Buddha (ii) (d) All of these
(iii) (a) 3 and 4 (iv) (c) F-1,4 and O-2,3
(v) (b) enlightenment
- Or
- (i) (d) All of the above (ii) (d) He didn't say anything.
(iii) (b) Kindness (iv) (c) Option 3
(v) (d) Both (a) and (b)
4. (i) (b) A pirate (ii) (c) his teeth
(iii) (a) Dangerous (iv) (b) he could harm Belinda and her pets.
(v) (b) aabb
- Or
- (i) (a) Animals
(ii) (a) Animals remind him of true values of the human nature like innocence and kindness.
(iii) (a) Selfishness (iv) (c) possession
(v) (a) Relationship of similarity
- Or
5. (i) (c) prevents (ii) (a) finding (iii) (b) offering
6. (i) (d) talking to him (ii) (a) tries to hit (iii) (b) tells him that he is
7. (i) (a) tight; badly (ii) (a) was strolling (iii) (c) human
(iv) (c) must have been (v) (d) had (vi) (b) that

8. A-197, New Millennium Apartment
Sector-21
Mumbai

September 26 20XX

The retailer
Amazon seller
Mumbai

Subject Damaged product received

Sir/Madam

I recently ordered a Kitchenmax blender from your online shop, and was disappointed to discover that the glass portions of the appliance had been smashed during transit.

I would have expected the package to be wrapped more effectively in order to avoid incidents such as this, but there was almost no padding material in the box. I would like you to arrange for the return of the item or to process a full refund as soon as is convenient, since the blender was intended to be a gift for an occasion that has already passed. The order number was KX3564686, and it was delivered on 24/09/2017.

If you need to book a time for a courier to collect the parcel, you can contact me at this email address (xyz@gmail.com).

Thanking You

Yours faithfully,
Ajay Chowdhary

Or

B-47, Shakti Apartment
Rohini
Delhi

10 August, 20XX

Arielmax Broadband Services
Delhi

Subject Problems with internet connection

Sir/ Ma'am

I have been a satisfied customer of yours for over a year, but recently my connection has become intermittent. Even when it is working, it is so slow that it is unusable.

I have actually informed your customer service department of this via phone on two separate occasions, and the problem has now been ongoing for around ten weeks. On both the occasions, I received a message that the query has been resolved. However, no improvement was seen in the connection.

Therefore, I would like to request that an engineer be sent to my property since all attempts to resolve the issue remotely have failed. If you could contact me at this email address (xyz@gmail.com) to arrange a suitable time, that would be great.

Thanking you

Yours faithfully,
Rajiv Malhotra

9. This graph shows the results of a survey in which people aged 16 and over were asked about their preferred devices for accessing the internet. The question referred to going online at home and in other places. Participants mentioned four main devices in their answers : a smartphone, a laptop, a tablet and a desktop computer.

From the pie chart it is clear that the majority of participants prefer to use smartphones and laptops, with just three per cent difference between the two. Nearly a third of participants prefer to go online with a smartphone. Thirty per cent like to use a laptop. A desktop computer accounts for fourteen per cent of users' preferred devices. Only a small minority prefer a device other than these main four.

In conclusion, since mobile and portable devices are the most popular choices, it is clear that many participants are accessing the internet outside their homes. The desktop computer is the least popular of the four main devices. In future, we can probably expect to see more and more people accessing the internet with smartphones as their preferred choice.

Or

Dependence on Fast Food

With the changing lifestyle, it is becoming difficult for us to cook meals at home everyday. We prefer going out to our favourite fast food restaurant at least once in week or a month. This tendency of eating fast food is clear evident in the above graph which shows the frequency of eating at a fast food restaurant among the people of the USA.

Overall, most people of the USA preferred going to a fast food restaurant either once in a week or once or twice in a month throughout the timeframe. At the same time there were only a few people who went to the fast food chains everyday or did not go at all. The number seem to change almost negligently. For all the three years, i.e. 2003, 2006, 2013, Americans preferred fast food only once or twice in a month or week resting somewhere around 30-35%. The Americans who either ate fast food everyday to never at all always remained below 5%.

Among the Americans, there were people who would eat at fast food chains several times a week and some also ate at fast food chains only a few times a year. Given that the data did not change much, we can say that the love for fast food remains the same.

10. (a) (i) Valli saved up money for her first journey by resisting every temptation to buy toys, balloons, peppermints, etc. She also suppress a strong desire to ride the merry-go-round at the village fair. It was not at all easy for her.
- (ii) Amanda's mother is definitely a nagging woman. We know this as she keeps ordering Amanda not to do one thing or the other. For example, Amanda is not allowed to bite her nails, eat chocolates, hunch her shoulders and sit in a slouching way, etc.
- (iii) The classmates of Anne Frank were shaking with fear and nervousness because it was time to move to the next class. The students did not know who would be kept back and who would be promoted.
- (b) (i) If Ebright's theory proves to be correct, it would become a big step in understanding the processes of life. It might lead to new ideas for preventing some types of cancer and diseases.
- (ii) Griffin decided to slip into a big London store because the season was mid-winter, due to which it became difficult to wander around without clothes in London.
- (iii) The narrator didn't like the city life. But his ride through the village made him very happy. He was overjoyed to meet the hack driver. So he was happy though he had not found Lutkins.
11. (a) (i) The 'crow' and the 'hemlock' present a negative side of the nature. A crow is a black, harsh-voiced bird while hemlock is a tree that bears poisonous fruit. The poet has used these dark, depressive, sorrowful side of nature to reflect his own mood.
- (ii) The conductor of the bus was a good natured fellow, with pleasant manners. He was concerned that such a small girl was travelling to town alone and took care that she was comfortably seated. When Valli objected to being treated as a child, he took it in good spirit and jokingly addressed her 'Madam'.
- (iii) The rain that was welcomed by Lencho, all of sudden, changed into hailstorm. It rained for an hour. The whole corn field was turned white due to snow. It was totally destroyed. The hail destroyed everything. Lencho's hope changed into despair and badly shattered his dreams of better future. It left him helpless and starving for the remaining year.
- (b) (i) Griffin was not a true scientist as he did not use his discovery of how to make himself invisible for good uses. He lost control of himself and behaved like a criminal. First, he set fire to his landlord's house and ran away. Then, he stole food without paying for it in a London store. Besides, he robbed the owner of a theatrical company and stole money from a clergyman's desk.
- (ii) The cause of Matilda's ruin was her dissatisfaction with whatever life offered her. She was always unhappy. She felt that she was born for all the delicacies and luxuries of life. She disliked being in her current circumstances. She could have avoided this ruin by bringing content with whatever she had.

(iii) Mrs. Pumphrey's dog, Tricki had fallen ill and had to be admitted for treatment to Dr. Herriot's hospital. Dr. Herriot gave him a lot of water and exercise which helped Tricki to recover. When Mrs. Pumphrey went to meet him, Tricki jumped into her lap and started licking her face. Seeing him fully recovered, Mrs. Pumphrey called it a 'triumph of surgery'.

12. Freedom is an essential virtue that is valued equally by both animals and human beings. It is a natural instinct of every living being. Each and everyone loves freedom and does not want to live in confinement. This is especially visible when a wild animal is caged. The animals feel free in their natural habitat and any attempt to confine them is not justified. The tiger, as presented in 'A Tiger in a Zoo' roams around the jungle and preys/kills at will. He knows how to attack his prey. He may sometimes also terrorise the villagers but would rarely kill them.

The same tiger is enraged and depressed when he is put behind the bars. He moves to and fro the distance of the cage trying to while away his time. He is helpless and generally ignores the visitors. His loss of freedom and grief is visible when he stares the brilliant stars in the sky.

Or

There is no doubt at all in saying that "All parental acts are for the betterment of the children". A parent always wishes that they may teach each and every skill to their children so that they succeed in their life. If the child don't act accordingly they indulge in scolding, taunting and humiliating them to shed off their fears and hesitation. This is exactly what the parents of the young seagull did. They had been successful in teaching the young seagull's elder brothers and sisters and also tried to do the same with him.

When the young seagull could not overcome his fear and hesitation on his own, the mother seagull did everything to force him to fly. She went flying around him with a piece of fish in her back. It was her attempt to tempt her starving son and she did succeed. The young seagull did dive at the fish and ultimately overcame his fears.

13. Bholi, was the youngest daughter of her house. She was not only ignored by everyone but also ill treated for being ugly. She was a slow learner and a retarded child. Her parents always neglected her and she was a nuisance for them. However under pressure she was sent to a school where she came across her teacher. Her teacher was no ordinary teacher. She not only boosted Bholi's confidence but also gave her the affection Bholi had never received. The teachers care and affection brought a change in Bholi.

When her marriage was fixed with an old man, Bishamber who asked for dowry, she refused to marry him. Her behaviour revealed her confidence. She took a stand and succeeded in overcoming the social barriers and generalisations that were put on her. Her education made her capable enough to refuse and even claim to educate other children.

Or

It is truly said that people who easily trust other are sometimes made to look foolish. In the story, the Hack Driver, Oliver Lutkins made a fool of the young lawyer, when he reached New Mullion to look for Lutkins. Lutkins openly takes the lawyer all over the village to keep him occupied till he left.

He also had to ensure that the lawyer did not speak or question anyone else about him or he would be caught. He therefore told the lawyer that Lutkins never paid anybody a cent and so if he tried to collect money from him in his fancy clothes he would be suspicious and get away.

In this way, Lutkins was always the first to enter a place and prevented the lawyer from directly meeting and speaking to the people. He would then most probably take the people into his confidence so that no one let out the secret of his true identity. He even involved his mother in his plan.

In this way, not only did Lutkins prevented the lawyer from finding Oliver Lutkins but also made a fool out of him just because of his trusting nature. Therefore, one should not be too trusting.